

Industry Representatives, Company Name; Mt. SAC Dean, Faculty

Daniel Thomas, Forest Lawn Memorial	Χ	Delilah Knox Rios, Attorney at Law APLC		Jennifer Galbraith, Division Dean	X
Jonathan Choi, Public Defender's Office		Gregory Lucett, (Retired, Former Allstate Counsel)	Χ	Edwin Estes, Dept. Chair, Full-time Faculty	Х
Nef Cortez, Nationwide Cost Recovery Services		Amanda Martinez, Law Offices of Christian J. Amendt	Χ	Abby Wood, Program Coordinator	Χ
Joe Boyer, Pomona Rotary and Cal Poly Pomona		Tammy Metzger, JuriSense, LLC		Catherine McKee, Full-time Faculty	X
Jonathan Dang, Nationwide		Lee Paige, US Attorney's Office	Χ	Zillah Tobiano, Pomona Rotary and Coldwell Banker Realty, Arcadia	
Todd Frankel; Best, Best & Krieger		Hon. Stanford Reichert, San Bernardino Superior Court	Χ	Eric Bladh, Part-time Faculty	
John Harrold, Law Offices of Harrold & Harrold		Bea Royster, Pomona Self Help Access Center	Χ	Shannon Knight, Orange Co. District Attorney	
Laurie Harrold, Law Offices of Harrold & Harrold		Sudi Sahab, Los Angeles Co. District Attorney's Office		Pauline Vesleno, Goodwin Proctor	
Jennifer Ibarra, State Compensation Ins. Fund	Χ	Jeremy Stevens, State Farm			

Item	Discussion/ Comments	Action/Outcome
Welcome and Introductions	 The ABA's Purpose of an Advisory Committee (Guideline G-203) Inform the program about changes and trends in the field. Assist the program in assessing the job market. Evaluate the adequacy of library resources. Assess the effectiveness of the total program in terms of its curriculum and objectives, the needs of the legal community, and graduate performance. Assist the program in exploring and developing career opportunities for paralegals. 	
State of the College	Dean Jennifer Galbraith will present an update on the state of the College.	Business Division was approximately 45% online this semester. Division enrollment is down ~12% and the College is down 19% in FTES compared to 2019. Starting winter 2022 all students must be vaccinated for on-campus activities. Students will be dropped on December 10 if they haven't at least started their vaccination process.



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												The division will offer 75% online courses for winter. In spring the division will be offering around 40% online courses. PLGL, BUSL, and BUSR online classes fill well. Faculty and staff must be vaccinated OR test negative weekly. Vaccinations and testing are provided on campus. The college is looking at marketing of CTE programs.
Approval of Spring 2021 Minutes	Please	review the draft	of the S	Spring 2	:021 Mii	nutes (s	see sep	arate a	nttachm	nent)		Catherine moved approval of the spring minutes, Jennifer seconded. Minutes approved.
ABA-Related Informational Items								Re-approval report was submitted on November 10, 2021.				
	Gradua	Graduate Surveys (During Reporting Period of 8/2017-5/2021)							Abby had a 76% return rate			
	WP								on the graduate surveys, and			
	WAC	Working in Lega	l Field Bu	t Not as a	Paralega	ıl						many of them are working
	CE	Continuing Educ	cation									full-time. Approximately 51% of graduates had full-time
	SE	Seeking Employ	ment									employment before
	WAF	Working in Anot	ther Field									graduating and
	UC	Unable to Conta	ict									approximately 21% had full-
	NSE	Not Seeking Eplo	oyment									time employment within 3
												months of graduating. Waiting on additional
		Reporting										responses to the employer
		Period	WP	WAC	CE	SE	WAF	UC	NSE	Total		and legal community
		08/2017-					43			20		surveys. Poor response so
		07/2018 08/2018-	8	1	4	1	13	8	1	28		far. Exit surveys were
		07/2019	10	7	10	5	9	11	2	42		administered last week to
		08/2019-	10	,	10			11		74		PLGL 38 students.
		07/2020	10	8	14	9	11	7	2	41		Thanks to Kolon Samal
		08/2020-										Thanks to Kolap Samel (librarian) for securing Gobi
		07/2021	20	7	21	8	13	12	3	57		licenses for PLGL 32 and
		·										ilogilogo foi i LGL 32 affu



76% response rate Approximately 62% employed full time; 13.11% employed part-time 51% secured their tirst paralegal position before graduating; 21% within 3 months of graduating; 9% within 6 months	Wil. 3dff Affiorno College					
https://mtsac0.sharepoint.com/SitePages/Historical-FTES-and-Enrollment-Analysis.aspx 788 770 765 966 Online course offering during Covid (2020-2021) PLGL enrollments green that primarily back on came 1,193 Number of Declared Paralegal Majors 788 770 765 966 Online course offering during Covid (2020-2021) PLGL enrollments green that primarily back on came 1,193 1,113 1,075 1,096 Online course offering during Covid (2020-2021) PLGL enrollments green that primarily back on came 1,193 1,113 1,075 Fall 2021		Approximately 62% 51% secured their if graduating; 9% with Benefits: 61% heal vacation pay How well did Mt. SAC improvement Job tasks: 60% rep Microsoft Word; 83' use Lexis at work; 6 29% of graduates h AA/AS degree prior 27% work in an office Legal Community Surve Employer Surveys — aw Exit Surveys: Have been ABA Guidelines (Effect https://www.americanbaapproval-of-paralegal-ed	cemployed full time; 13.1 first paralegal position be sin 6 months of graduating the insurance; 51% dental AC prepare you for your prepare your your your your your your your your	offore graduating; 21% with ag; 17% more than 6 mon I insurance; 43% 401(k); costition? 65% very well; cother programs, 14% singlients often; 94% utilize of agal research often and 2 offing in the paralegal program. I manager or supervisor. Desponses es 121 deministrative/paralegals/a-web.pdf	ths after graduating 59% sick pay; 60% 26% well; 7% adequate milar; 1% needs omputers at work (97% 2% sometimes; 56% gram. 16% had an	PLGL 39. These licenses allow students to access the text electronically for free.
The state of the s		2017-2018	2018-2019	2019-2020	2020-2021	
Enrollments – BUSL 2017-2018 2018-2019 2019-2020 2020-2021 PLGL enrollments greated about 30% and have dropped now that we're primarily back on came. https://mtsac0.sharepoint.com/SitePages/Historical-FTES-and-Enrollment-Analysis.aspx 1,193 1,113 1,075 1,096 1,096 Number of Declared Paralegal Majors 2018-2019 2019-2020 2020-2021 Fall 2021	cal-FTES-and-Enrollment-Analysis.aspx			765	966	Online course offerings during Covid (2020-21)
cal-FTES-and-Enrollment-Analysis.aspx1,1931,1131,0751,096dropped now that we' primarily back on cameNumber of Declared Paralegal Majors2018-20192019-20202020-2021Fall 2021		2017-2018	2018-2019	2019-2020	2020-2021	PLGL enrollments grew
	cal-FTES-and-Enrollment-Analysis.aspx				·	about 30% and have dropped now that we're primarily back on campus.
000 000 000 000	Number of Declared Paralegal Majors	2018-2019	2019-2020	2020-2021	Fall 2021	
253 260 262 TBD		253	260	262	TBD	



Degrees Issued	2018-2019	2019-2020	2020-2021	2021-2022	JG: The eDiscovery
	42	41	57	TBD	certificate could bring students to the program, the chancellor's office approval of the eDiscovery certificate will also be helpful. The committee approved seeking Chancellor's Office approval for the eDiscovery and Litigation Support Certificate.
Student Success Rates	Summer (2019 v. 2020)	Fall (2019 v. 2020)	Spring (2019 v. 2020)	Winter (2019 v. 2020)	Success rates have been
https://mtsac0.sharepoint.com/sites/Tracdat/SitePage s/Success%20Data%20by%20Subject.aspx	91.7% v. 98.2%	78.3% v. 88.7%	82.9% v. 94.2%	87.8% v. 87.0%	improving, and were already high. Retention rates are
Retention Rates - Paralegal	Summer (2019 v. 2020)	Fall (2019 v. 2020)	Spring (2019 v. 2020)	Winter (2019 v. 2020)	also high, even in the 6-week winter and summer sessions.
(https://mtsac0.sharepoint.com/sites/Tracdat/SitePage s/Retention%20Data.aspx)	94.7% v. 100%	89.5% v. 97.4%	91.3% v. 99.8%	91.2% v. 91.7%	Jennifer explained the EW (exceptional withdrawal) "grade." JG: This data excludes EW data. Students were able to withdraw during the pandemic, not impacting their GPA. EW ended this fall. EE: Higher number of absences
Scheduling	Winter 2022 – 7 section	ns			ansences
 BUSL 18 (Business Law) – 4 sections BUSL 19 (Adv. Business Law) – 1 section PLGL 37 (Tort Law) – 1 section PLGL 100 (Litigation Practice and eDiscovery) – 1 section Spring 2022 – 32 sections					



	DUIG 46 (4)	/. Business Law) – 1 section	
	 BUSL 19 (Adv.) BUSL 100 (Ar.) PLGL 30 (Intr.) PLGL 31 (Leg.) PLGL 33 (Civ.) PLGL 35 (Lav.) PLGL 37 (Tor.) PLGL 38 (Em.) PLGL 39 (Cor.) PLGL 41 (Pro.) PLGL 42 (Far.) PLGL 101 (Pr.) PLGL 102 (Lit.) PLGL 103 (Lit.) 		
Student Advising	Educational P Paralegal Maj Course Seque	Review of educational plans continues, starting in PLGL 30. This helps keep students on track and correct any errors on the plans. Abby works with our liaison, Emily Versace, to keep her up-to-date on curriculum, scheduling, etc. Abby will talk to Emily about MATH 51 and AB705. Abby is available to meet with students any time to discuss their schedules.	
Curriculum	Title	Description of Proposed Modification or Action (or Update)	Action Taken/ Comments
Motions Sought: 1. Deletion of BUSL 20	BUSL 100	BUSL 100 was approved for C-ID LPPS 110 (Law, Public Policy and Society)	Thanks to Jamaika Fowler for pursuing C-ID for us. This course is starting to fill and fills best online.
Approval of current course outlines of record (with updated textbooks) for all courses listed (except BUSL 100, BUSL 20)	BUSL 19 (starts on p. 8)	No proposed change (except for an updated textbook)	No changes suggested by the committee, except for the proposed updated textbook. Catherine moved approval, Greg seconded. Approved.



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3. Approval of a paralegal certificate	BUSL 20	We previously deleted this course, however, now need to delete it as an	Greg moved approval,
mirroring paralegal degree for students	(starts on p. 13)	elective of the paralegal degree.	Catherine seconded.
who currently hold a degree in any			Unanimous approval for
subject.			deleting this course from the
	DI 01 01		paralegal degree.
	PLGL 31	No proposed change (except for an updated textbook)	Lee noted how useful this
	(starts on p. 20)		class is. No changes
Greg moved approval to delete BUSL 20.			suggested by the committee,
Catherine seconded. No opposition. Motion			except for the proposed
carries.			updated textbook. Catherine
DD			moved approval, Greg
BR moved approval of all current COR with	DI OL OL		seconded. Approved.
updated textbooks, with changes to 34, may	PLGL 34	No proposed change (except for an updated textbook)	Jennifer Ibarra teaches this
bring further changes to 49 in the spring after AW, EE, CM review changes. GL seconded.	(starts on p. 25)		class, took the class as a
Motion carried.			student, and had some
Motion carried.			suggestions. Jennifer
			suggested adding summons,
			and civil course cover sheet,
			and removing articles of
			incorporation. Catherine
			moved approval, Jennifer
	DI OL OO	NI- many and discount	Ibarra seconded. Approved.
	PLGL 36	No proposed change	Thanks to Dawn Finley for her work with our students in
	(starts on p. 32)		
			helping them get internships, including work with DHH
			students.
			Class size should be
			changed to 5 from 36.
			Catherine moved approval,
			Greg seconded. Approved.
	PLGL 38	No proposed change (except for an updated textbook selection to reflect use	No other changes suggested
	(starts on p. 37)	of materials from the State Bar of California, available at no charge to	by the committee, except for
	(3tart3 on p. 31)	students.)	the updated textbook. Greg
		Students.)	moved, Bea seconded.
			Approved.
	PLGL 39	No proposed change (except for an updated textbook)	No other changes suggested
	(starts on p. 43)	The proposed change (except for all appeared textbook)	by the committee, except for
	(3tart3 on p. 43)		the updated textbook.
			Catherine moved approval,
			Greg seconded. Approved.
	PLGL 41	No proposed change (except for an updated textbook)	No other changes suggested
	(starts on p. 49)	The proposed change (except for air apadied textbook)	by the committee, except for
	(3tart3 Uri μ. 49)		by the committee, exception



			the updated textbook.
			Catherine moved approval,
			Greg seconded. Approved.
PLGL 43		o proposed change (except for an updated textbook)	Judge Reichert suggested
(starts o	on p. 55)		that students be required to
			attend probate court one
			morning. Probate is very
			different from civil litigation.
			No other changes suggested
			by the committee, except for
			the updated textbook.
			Catherine moved approval,
			Judge Reichert seconded.
			Approved.
PLGL 48		proposed change (except for an updated textbook)	No other changes suggested
(starts o	on p. 61)		by the committee, except for
			the updated textbook.
			Catherine moved approval,
			Greg seconded. Approved.
PLGL 49	_	p proposed change	The course has not filled for
(starts o	on p. 68)		some time. The committee
			thought that the course
			sounded more like a law
			school class rather than a
			class for paralegals.
			Abby, Ed, and Catherine will
			work together to consider
			changes and will bring this
			one back to the committee in
			spring. Greg suggested
			considering the use of social
			media as evidence.
PLGL 10		proposed change (except for an updated textbook)	No other changes suggested
(starts o	on p. 73)		by the committee, except for
			the updated textbook.
			Catherine moved approval,
			Greg seconded. Approved.
			ABA waiver received for the
			eDiscovery certificate. These
			courses are gaining traction
			and students will soon be



		able to complete the certificate.
PLGL 101 (starts on p	No proposed change	No changes to the course outline of record were suggested by the committee. Catherine moved approval, Greg seconded. Approved. This class will be offered for the first time in spring with Cheryl Garner as the professor. Students will get free access to Relativity in the course. Jennifer Galbraith expressed gratitude for the free use of Relativity.
PLGL 102 (starts on p	No proposed change (except for an updated textbook) 85)	No other changes suggested by the committee, except for the updated textbook. Catherine moved approval, Greg seconded. Approved. Douglas Lusk will giving free access to the adopted software, and students earn the ACEDS certificate (value ~\$800).
PLGL 103 (starts on p	No proposed change (except for an updated textbook) 90)	No other changes suggested by the committee, except for the updated textbook. Catherine moved approval, Greg seconded. Approved.
PLGL Certifi (starts on p	paralegal certificate which mirrors the paralegal degree (without general	Catherine moved, Greg seconded. Approved.



Mr. 3an Antonio College		
Paralegal Online Course Exchange	San Diego Miramar/ Darrel Harrison's CCC Online Paralegal Course Exchange Page Winter 2022 Spring 2022 (starts on p. 97)	Information only.
Student Learning Outcomes (SLOs) https://www.mtsac.edu/slo/index.html?unit=Busi ness%20Administration#slo_readout	BUSL 18 (Business Law): 64%-100% of students earned at least 70% on their case brief assignment and 79%-95% of students were able to successfully distinguish between a criminal and civil cause of action. BUSL 19 (Adv. Business Law): 87% of students were able to successfully distinguish between various forms of business organizations and 95% of students correctly identified negotiable instruments and applicable defenses. PLGL 30 (Intro. to Paralegal): 100% of students successfully prepared a legal memorandum; 68%-76% of students met with a counselor and prepared an educational plan. PLGL 31 (Legal Analysis and Writing): 90%-91% successfully distinguished between and appropriately used various manual legal research resources and were able to brief a moderately complex legal case. PLGL 32 (Adv. Legal Analysis and Writing): 85%-100% earned their Lexis certificate; 90%-100% earned their Westlaw certificate; 95%-100% successfully prepared a legal memorandum; 86%-90% successfully prepared a trial brief; 80-82% met with a counselor and submitted a copy of an educational plan. PLGL 33 (Civil Procedure): 100% of students were able to successfully prepare a complaint and an answer PLGL 34 (Law Office Procedures): 85% of students successfully prepared a simple will; 98% successfully prepared articles of incorporation PLGL 35 (Law Office Technology): 100% of students were able to successfully prepare: a simple motion; a client letter; a memorandum of law; a legal brief; a table of authorities; and a legal document that met the requirements of the California Code of Civil Procedure and Rules of Court. 100% of students demonstrated competence with various legal specialty software applications. PLGL 37 (Tort Law): 100% of students were able to distinguish among strict liability, negligence, and intentional torts.	Abby will look into the wide variation for the case brief assignment in BUSL 18.
	documents for an employment portfolio; 100% demonstrated understanding of unauthorized practice of law; 90% successfully prepared a resume; 96% completed a LinkedIn profile or submitted the information they would post in a LinkedIn profile; 70% participated in a mock	



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	 interview assignment; 100% submitted writing samples; 86% of course completers scored at least 70% on an assessment of the students' comprehension of the California Rules of Professional Conduct. PLGL 39 (Contract Law): 100% recognized the essential elements of a valid contract; 96% of course completers recognized the basic defenses to the formation of a valid contract. PLGL 41 (Property Law): 94% successfully discussed at least four ways to transfer title to real property; 82% were able to successfully identify the differences among different types of property ownership. PLGL 42 (Family Law): 92% of students comprehended community property concepts; 96% successfully completed a petition for dissolution of marriage. PLGL 100 (The Litigation Practice and eDiscovery): 100% of students were able to identify and describe the steps in the Electronic Discovery Reference Model (EDRM) process; 92% were able to identify and describe sources of discovery rules; 85% were able to draft a legal hold and data map; and 85% were able to identify and discuss the issues of spoliation and defensibility. 	
Program Learning Outcomes (PLOs)	 Spring 2021 Update - Program Learning Outcomes Concerning Student Confidence Levels Concerning the students' ability to: Prepare a case brief: 81% of graduating students reported that they were either supremely confident (24%) or fairly confident (57%); Prepare an interoffice memo: 86% of graduating students reported that they were either supremely confident (38%) or fairly confident (48%); Draft a comprehensive client letter: 76% of graduating students reported that they were either supremely confident (43%) or fairly confident (33%); Perform competent manual legal research (using books rather than the computer): 62% of graduating students reported that they were either supremely confident (38%); Perform legal research online: 86% of graduating students reported that they were either supremely confident (38%) or fairly confident (48%); Draft a basic pleading: 86% of graduating students reported that they were either supremely confident (43%) or fairly confident (43%); Draft a basic motion: 72% of graduating students reported that they were either supremely confident (29%) or fairly confident (38%); Perform legal filing and indexing: 67% of graduating students reported that they were either supremely confident (29%) or fairly confident (38%); Draft a comprehensive client letter: 76% of graduating students reported that they were either supremely confident (43%) or fairly confident (33%); Format a legal document on pleading paper: 76% of graduating students reported that they were either supremely confident (38%); 	Information only.



	 Discern basic ethical issues and analyze them based on the CA Rules of Prof. Conduct: 100% of graduating students reported that they were either supremely confident (52%) or fairly confident (48%); Draft a basic contract: 57% of graduating students reported that they were either supremely confident (24%) or fairly confident (33%) while 38% said they knew what the task was but didn't think they could do it very well. Analyze and describe basic categories of torts: 95% of graduating students reported that they were either supremely confident (33%) or fairly confident (62%). 	
Events	Los Angeles Paralegal Association Events PLGL 30 Class Presentation Fun with Ethics First Fridays Resume and Cover Letter Review	Most of Lee's class participated in the fall LAPA conference. Jonathan Dang is outgoing LAPA president, and Samantha Burnes is the new LAPA president, both program graduates. Lee Paige is a board advisor.
Program Needs and Funding Requests	Perkins – NSLT Licenses for PLGL 35 (2021-2022) Lottery	
	 American-Bar Association requirements and/or recommendations All required ABA fees, including, but not limited to reporting fees, membership fees Funding to maintain and/or purchase all required paralegal titles for College library Constant Contact - required surveys, registrations for CLE and other events Refreshments, meeting space for advisory committee meetings Equipment, Subscriptions, Memberships, Technology, Other Costs BrightLink replacement pens in all classrooms utilized by paralegal faculty Additional classroom microphones LAPA institutional membership CALI Affiliate membership ABA memberships and required fees CLE State Bar fees and hosting expenses Scanners for paralegal faculty offices iPads, SurfacePros or other tablets for full-time faculty eDiscovery, project management, litigation support software for use in PLGL 35 and PLGL 100-103, including NSLT licenses for PLGL 35 Lexis for students in PLGL 32 and Westlaw for all students Shredder 	A motion was made for approval of all proposed funding requests. Lee moved approval. Greg seconded. No opposition. Motion carried. Abby thanked Jennifer for her support in obtaining equipment recently.



Mt. San Antonio College		
	 Lambda Epsilon Chi (LEX) Honor Society ACEDs membership Sedona Conference Membership Staffing - Administrative assistance; adjunct hiring Marketing and advertising of the program Professional Development / Conference & Travel: ABA Techshow; LAPA annual conference; San Diego County Bar Association's Law and Tech Conference; Online Teaching Conference; AAfPE national and regional conferences for multiple faculty; CALI Annual Conference; DevLearn (how technology can support learning and development). Safety devices for office suite Textbooks: classroom sets (including software licenses adopted as the textbook for the course); Library reserve collection; Tech Ed Resources Center reserve collection; loaner textbooks; and eBooks available through the Library by subscription (Gobi or other service) 	
Advisory Input	External Factors Impacting the Industry Job Market & Required Skillsets TF (via email): Our attorneys continue to expect paralegals to have excellent writing and proof-reading skills. Part of the trust building process between attorney and paralegal involves just how much time does an attorney need to spend proof-reading a paralegals work? Attorneys want to get to a point of trust where they only need to take a quick look at paralegal prepared documents so they can sign, or add more of the legal argument content, and then go back to practicing law. We are also seeing a need for paralegals to be current with their technology knowledge. We just signed up 5 of the paralegals for the ACEDS curriculum and examination and these 5 are happy to spend their time taking a deeper dive in to this area of e-discovery skills. LP: Lee the discussed the importance of e-discovery and knowledge of the discovery process and writing skills. GL: Paralegals need to have better writing and discovery skills. JI: Requiring an advanced English course prior to PLGL 30 may be helpful. CM discussed the changes to English requirements made at the state level within the last few years. Internships TF (via email): His firm does not offer internships. LP: His office offers internships (in downtown LA, Santa Ana, Riverside) JI: State Fund offices are closed, however, in the spring, there are spring-summer internships GL: All internships are on hold BR: NLS volunteers are working online.	Lee and Greg reported that electronic discovery skills are increasingly important for paralegals. Writing skills continue to be important for paralegals. Jennifer Ibarra asked about adding an English writing prerequisite for some paralegal classes. A discussion ensued about the effects of AB705 and how to best help our students with their writing, including referring students to the campus Writing Center. Internships: Todd's firm does not offer internships. Abby will enquire with the L.A. Superior Court. Students are interested in working with NLS, Bea's office. Bea will investigate online internships with her office. Lee reported that the U.S. Attorney's Office offers internships.



	Education Requirements (start on p. 47) https://www.calbar.ca.gov/Portals/0/documents/publicComment/2021/CPPWG-Report-to-BOT.pdf Public Comment period ends on 01/12/2022 TF (via email): The proposed licensing does not impact his firm's practice area.	Jennifer reported that State Fund offers paid student worker positions, when they are back in the office (still remote now). Paraprofessional licensing is going through public comment ending in January.
Program Accomplishments, Misc.	 Lowered Textbook Costs PLGL 35 – NSLT student licenses for 2021-2022 funded by Perkins No cost textbook courses: PLGL 34, 38, 102 (Spring 2022 only), 103 (Spring 2022 only) Graduate Updates: awards (Samantha Burns); LinkedIn alumni group update Professional Development in 2021-2022 AAfPE National Conference Eastern Bar Association of Los Angeles County Relativity Fest eDiscovery Conference Continuing Legal Education Requirements Professional & Organizational Development (POD) at Mt. SAC 	Kudos to Samantha Burnes as president-elect of LAPA. She also received several awards. Abby has updated the LinkedIn alumni group page, and there are now 205 members.
Next Meeting	Scheduling of Spring 2022 meeting	Abby will circulate a Doodle poll.